

Authorizations for MRI and CT studies, Gel Injections, and PT (WC only)

NO FAULT AND STRAIGHT MEDICARE DOES NOT REQUIRE AUTHORIZATION FOR RADIOLOGY.

We submit the prescription and visit notes to the radiology facility of your choice, either Zwanger Pesiri or Medical Arts. If you prefer another facility, please tell the receptionist and we will make every effort to accomodate.

The radiology office will obtain authorization for patients covered by commercial insurances. The study is usually scheduled and completed within a week. In the case of a denial, an appeal can be submitted to the insurance company. We are successful in appealing most denials.

For Workers Comp cases, authorization is obtained through One Call Medical. In a majority of cases MRI and CT scans are approved within a week. In case of a denial a peer to peer review can be scheduled, and following a peer to peer the test is nearly always authorized.

The radiology office or One Call Medical will contact you upon approval of the test for scheduling. Any questions regarding authorization should be directed to the appropriate radiology office or One Call Medical. If there is any issue that Zwanger or One Call cannot handle, please call Laurie at the below extension.

We are giving you a follow up appointment today. Once the study is completed, the radiology facility will need 2-3 business days to generate and fax us a report from the images taken. If there is a delay in getting the test done before your follow up we will have to reschedule the appointment.

GEL INJECTIONS

Gel injections need to be ordered through a specialty pharmacy. We work closely with a pharmacy in Brooklyn called Prime Infusions. They will request authorization for the ordered injection through your insurance's prescription drug coverage. Many

commercial insurance companies will cover all or part of the drug cost. If there is an out of pocket cost to you, the injections will not be ordered until we have spoken to you and informed you of the total cost. A majority of insurances will approve or deny the injections within 24 hours.

Prime Infusions also works with Workers Comp and No Fault insurances. Approvals for Workers Comp depends on the adjuster assigned to the case by the insurance carrier. In most cases, the injection will be approved or denied within a week. However, the adjuster does have up to 30 days to respond to any authorization request. Prime Infusions will call the office as soon as they have a response from the adjuster, and we will contact you.

Depending on the type of injection ordered, you may need to make 3 or 5 consecutive weekly appointments for administration of the injection. These appointments will be made once the injections are in the office. Once approved, the injections are generally delivered to the office within 24 hours.

PHYSICAL THERAPY AUTHORIZATIONS

The doctor may have prescribed physical therapy. Most private insurances will cover a fixed number of PT appointments, but you will need to find a PT office that is in your network. We will refer you to an office that is near your home, but it will be up to you to make sure that they accept your insurance before making an appointment. If the office we refer you to today does not take your insurance, feel free to call us and we can provide additional referrals.

Private insurance **does not** require authorization

Workers Comp needs to authorize **continuation** of PT. Your initial 18 physical therapy visits **do not** require authorization.

If you are going to a reputable PT office, they will contact the office **before** you run out of visits to ask us to send an MG2 or C4 Auth form to your adjuster to attempt to get more PT authorized. Once the form has been sent to your adjuster, PT will generally be approved or denied within a week, **however** the adjuster does have up to **30 days** to respond to any authorization request. Every attempt will be made to avoid delays in continuing your physical therapy, including multiple daily phone calls and emails to your adjuster.

It is very important for you to keep up with your follow up schedule with the doctors here to avoid any interruption in your physical therapy. If you miss a follow up appointment here, the doctor will be unable to write a new prescription for further PT, and you will have to schedule an appointment to be seen here in addition to waiting for authorization from the adjuster.

If you have any further questions please call me.

Laurie

631-981-2663 ext 1006

Zwanger Pesiri

631-444-5544

Medical Arts

631-238-9090

One Call Medical

866-697-2680